

CLUB RULES

CENTRUM SPORTÓW SPOKOJNA

English translation of the Polish document dated 20 October 2026. Original clause numbering is retained.

Club details

The venue is owned and managed by Firma Handlowa Mariusz Kawa.

Spokojna 20C, 33-100 Tarnów, Tax ID (NIP): 8730011730.

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EVERYONE ON THE PREMISES MUST READ AND COMPLY WITH THESE RULES. ENTERING THE VENUE AND BEGINNING TO USE THE CLUB'S SERVICES CONSTITUTES ACCEPTANCE OF THESE RULES.

1. General provisions

1. The Club is open Monday to Friday, 07:00-22:00, and Saturday to Sunday, 09:00-19:00, subject to section 9.
2. Customers may enter the venue five minutes before opening and must leave no later than 15 minutes after closing.
3. Use of the venue requires a pass or payment of a single admission fee in accordance with the current price list.
3. A pass or single admission payment entitles the customer to a locker key for the duration of their visit. The key must be returned after use. The fee for a lost or damaged key is PLN 20.
4. The Club is not responsible for valuables left in the changing rooms or elsewhere on the premises.
5. Customers are advised to keep personal belongings in lockers. The Club is not responsible for belongings left outside a locker or elsewhere on the premises.
5. Customers may use a provided locker only for the duration of their visit to the Club.
6. Courtesy and sporting conduct are required on the premises. Behaviour that puts safety at risk, including abusive language and conduct contrary to accepted social standards, is prohibited.
7. The Club is not liable for any loss or damage suffered by a Club member as a result of the behaviour of other people on the premises.

2. Safety and responsibility for health

1. Users declare that they have no health conditions preventing participation in sport and use the Club's services at their own risk and responsibility.
2. All players are deemed to be playing at their own risk and to have no health problems that prevent physical exercise.
3. The Club is not liable for harm to the health of people using its services.
4. Users must take particular care, especially in higher-risk areas, including the darts area.
5. The Club may refuse access or stop a person using its services if their behaviour poses a danger to themselves or others, particularly where alcohol or drug use is suspected.

3. Use of the venue and sports areas

1. Only people with no health conditions preventing participation may use the courts.

2. Courts are hired for full hours, allowing 60 minutes of use.
3. Play may be extended by a MAXIMUM of 10 minutes only if the court is not booked by another customer for the following hour. Exceeding this allowance counts as hiring the court for another hour, payable at the current rate.
4. Warm up properly before playing to prepare your body for intense physical activity.
5. For safety, protective eyewear is recommended during play, particularly for minors. Sports eyewear is recommended but not compulsory.
6. Rackets, balls, shuttlecocks, darts and protective eyewear may be hired. The person hiring the equipment is financially responsible for damage to or loss of it.
7. Watches, water bottles, towels, balls, mobile phones and any other items that could obstruct play or endanger players must not be brought onto and left on the court floor.
8. Court access is permitted only in clean, non-marking indoor sports shoes with suitable rubber soles. If a customer does not have suitable footwear, a staff member may refuse access to the court. This does not remove the obligation to pay for the reserved court. The charge for marking or soiling a court is PLN 100.
9. The Club is not liable for injuries resulting from play or failure to follow safety rules.
10. Smoking and vaping; consuming or bringing alcohol; bringing, possessing or using drugs; bringing animals; bringing or leaving bicycles in customer areas; and trading or advertising without the Club's consent are prohibited on the premises.
11. Users must use equipment and facilities for their intended purpose and follow staff instructions relating to safety and the operation of the venue.
12. Darts area - safety rules:
 - a) Play is permitted only at designated stations, with the safety area kept clear.
 - b) Only one person may throw at a time. Others must remain behind the thrower and the throwing line (oche).
 - c) Do not enter the throwing area or approach the board while darts are being thrown. Approach only after the turn has finished and you have checked that nobody is throwing.
 - d) Sideways throws, joke throws, throwing towards people, walls or the ceiling, and any other dangerous behaviour are prohibited.
 - e) Damaged darts, such as those with bent points or loose parts, must not be used.
6. Darts area - equipment: players may use their own darts. The Club may offer equipment for hire under the price list and section 6, paragraphs 7-10. Users are responsible for damage caused by unsuitable equipment or failure to follow safety rules.

4. Minors

1. Children under 12 may be on the premises only under the constant supervision of an adult.
2. Minors under 18 may use the Club's services in accordance with safety rules and under a guardian's supervision, unless the nature of the service requires additional restrictions.
3. The darts area is restricted to people aged 16 and over. Players aged 16-17 may play only with their legal guardian's consent and under the constant supervision of an adult present at the venue.

5. Bookings, attendance and cancellations

1. Courts and playing stations, including darts stations where listed in the booking system, can be reserved through the booking system on www.squashtarnow.pl, by telephone or at Club reception.

2. Bookings require the details of the person making the reservation, including at least their full name and telephone number.
3. Court use requires payment for the booking. Payment must be made at CLUB RECEPTION BEFORE play begins.
4. A booking entitles the customer to use the sports area only for the booked period. Entry to the court or station is at the booking start time, and play must end no later than the booking end time to allow the next users to enter.
5. Sports card holders (Multisport, Fitprofit, OKsystem) must present a valid card together with proof of identity at CLUB RECEPTION BEFORE using the service. Partner card visits can be registered no later than 30 minutes before the Club's official closing time.
6. Customers may cancel or reschedule a booking without a financial penalty if they do so:
at least 24 hours before a tennis court booking,
at least 24 hours before a padel court booking; rainy weather removes the cancellation deadline requirement,
at least 10 hours before a booking for other sports.
7. If a booking is NOT CANCELLED by the deadline, the customer must pay 100% of the corresponding court hire price. This charge is waived if another customer books and pays for the cancelled court slot.
8. Badminton, squash and table tennis passes are valid for three months. Paid passes are non-refundable and cannot be exchanged.
9. Online payments are non-refundable. If an online-paid booking is cancelled on time, or the Club resells a court cancelled late, the payment can be transferred to the next convenient booking in the same price band within 90 days of the original payment.
10. The Club may remove bookings made by customers who do not follow the booking rules, particularly those who book and do not attend, avoid payment or avoid contact with the Club.
11. The Club reserves the right to cancel a recurring booking after three consecutive late cancellations or three failures to attend the recurring booking. The customer will be notified by telephone or text message.
12. If a customer regularly cancels a recurring booking on time, at least three times a month for at least two months, the recurring booking may be removed. The customer will be notified by telephone or text message. Exceptions include illness, injury or extended travel reported to reception before cancelling for a longer period.
13. For operational or technical reasons, such as a fault, the Club may move a booking to a comparable court or station. The customer will be informed as soon as the Club becomes aware of the issue.
14. Late arrival does not extend the booking time.
15. The Club may refuse further bookings where payments are overdue or there are repeated no-shows without cancellation.

6. Payments, passes and equipment hire

1. Fees for Club services, including courts and darts stations, must be paid before play begins.
2. The price list is available at reception and through the Club's information channels.
3. Passes are issued to named individuals, are valid for the period stated at purchase, normally three months, and cannot be refunded or exchanged for cash.
4. The Club accepts partner programmes and sports cards, such as MultiSport and FitProfit, under the current terms available at reception. Proof of identity may be required.
5. If fees are not paid, the Club may refuse service and may take steps to recover overdue payments.

7. The Club may offer sports equipment, such as rackets, balls, darts and accessories, for hire on the terms set out in the price list.
8. Hired equipment must be returned promptly after play, without damage, to reception or the location indicated by staff.
9. Users are responsible for hired equipment from collection until return. In the event of damage, loss or destruction, the Club may charge the repair or replacement cost.
10. The Club may require a deposit for selected equipment. The amount and refund terms are set out in the price list or available at reception.

7. Liability for property and personal belongings

1. Users are financially responsible for damage to Club property caused by their own fault or by people in their care.
2. For damage in sports areas, including dartboards, lighting, protective surrounds, walls and floors in the darts area, the Club may charge the person responsible the actual repair or replacement cost.
3. The Club is not responsible for valuables left unattended. Use of lockers is recommended.
4. Any court defects or missing items must be reported to staff immediately. Otherwise, responsibility for the damage will fall on the current users.

8. Personal data and images

1. The data controller is the entity identified in "Club details". Data is processed in particular to manage bookings, payments, safety and venue operations.
2. Data subjects have the rights provided by the GDPR, including access, rectification, restriction of processing, erasure and the right to complain to the President of the Polish Personal Data Protection Office (UODO).
3. Images in photographs or videos may be recorded and published only in accordance with the law and the consent of the people concerned. At sports events, the Club may display notices informing participants that recording is taking place.
4. Players taking part in squash, badminton or other competitions consent to processing of their personal data as necessary to run the competitions and for information, promotional and advertising purposes. They consent to being photographed and filmed, and to the organiser publishing photographs, recordings and competition tables online and on Club noticeboards. They also consent to publication of their names and competition results on websites and noticeboards.
Anyone who does not agree to the above must submit a written objection to the Club.
5. By being on the premises, participants, or their parents in the case of minors, consent to the free use of their image recorded in photographs or video. They grant the Organiser a free licence to use their image in all fields of exploitation, including recording and distribution in any form, storage on computers, promotion and organisation of the project, sharing with sponsors and partners to promote their involvement in the event, and publication in the Organiser's printed promotional materials, the press, websites, television and radio broadcasts.

9. Technical closures, force majeure and operational changes

1. The Club may temporarily restrict access to the venue or individual areas, for example for technical work, maintenance, faults or power outages.
2. In the event of force majeure or circumstances outside its control, the Club may change opening hours or cancel activities or bookings. Customers will be informed through the available channels.

3. Current operational announcements may be published at reception and through the Club's information channels.

10. Final provisions

1. These rules apply from their publication date and are available at reception and through the Club's information channels.

2. The Club may amend these rules for important operational, legal or safety reasons. The current version is binding on users from the time it is made available.

3. Matters not covered by these rules are governed by generally applicable law.